



Birthday Party Satisfaction Survey

Thank you for scheduling a Lutz Children's Museum Birthday Party. Please help us evaluate our work by completing this survey. Your honest response will aid us in our mission to provide quality educational experiences for children and families. You can mail the completed form to the Lutz Children's Museum, Attention: Director 247 South Main Street, Manchester, CT 06040, or send an email to the Museum Director (reckert@lutzmuseum.org). Thank you for taking the time to help us improve the Lutz Children's Museum.

Birthday Party Theme: _____

Staff Member/Intern/Volunteer: _____

Date and time scheduled: _____

Age of Birthday Child _____ Age Range of Birthday Party Guests _____

Please let us know about the quality of your Museum Program by grading us on the following statements. Circle the number in the box that best describes your response.

| | A | B | C | D | F | Not Applicable |
|--|---|---|---|---|---|----------------|
| The presenter dressed professionally and appropriately for the party. | 5 | 4 | 3 | 2 | 1 | NA |
| The presenter was on time and the Birthday Party ended on time. | 5 | 4 | 3 | 2 | 1 | NA |
| The party we had matched the Birthday Party description. | 5 | 4 | 3 | 2 | 1 | NA |
| The presenter talked to the children in an interactive, engaging manner. | 5 | 4 | 3 | 2 | 1 | NA |
| The presenter effectively used part of the Museum's collection (artifacts, displays, animals) during the Birthday Party. | 5 | 4 | 3 | 2 | 1 | NA |
| The partygoers had fun. | 5 | 4 | 3 | 2 | 1 | NA |
| The Birthday Party Bonus matched the description. (If Applicable) | 5 | 4 | 3 | 2 | 1 | NA |
| I received a value for the price of the Birthday Party Bonus. (If Applicable) | 5 | 4 | 3 | 2 | 1 | NA |
| The Party Room was clean and adequate for my party's size. | 5 | 4 | 3 | 2 | 1 | NA |
| Scheduling the Birthday Party was an easy and pleasant experience. | 5 | 4 | 3 | 2 | 1 | NA |
| Phone messages and/or email were answered within 2 working days. (Most Museum Staff work Tuesday - Saturday.) | 5 | 4 | 3 | 2 | 1 | NA |
| I received a value for the price of the Birthday Party. | 5 | 4 | 3 | 2 | 1 | NA |
| Based on this experience, my family and I will participate in other Lutz Children's Museum events. | 5 | 4 | 3 | 2 | 1 | NA |

What other topics would you like to see developed into Lutz Children's Museum Birthday Parties? Please be specific as possible.

What else do you want us to know?

Are you currently a Lutz Children's Museum member? _____yes _____no

_____Please contact me by:

_____ email: _____ US Postal Service: Name _____

_____phone (and best time to call): _____ Address: _____

City, State, Zip: _____

Thank you for your help. Sincerely, Robert Eckert, Director, Lutz Children's Museum