

We're All Ears!



Museum Visitor Satisfaction Survey

Thank you for visiting the Lutz Children's Museum today. Please help us continue to improve the quality of the museum experience by answering these few questions. You can put the completed form in the box at the Front Desk, send an email to the Museum Director (reckert@lutzmuseum.org), or mail it to the Lutz Children's Museum, 247 South Main Street, Manchester, CT 06040, ATTN: Museum Director. Thank you for taking the time to help us improve the Lutz Children's Museum.

Date of visit: _____

Time of visit: morning afternoon

Purpose of visit:

- ____ quality family time
- ____ homeschool
- ____ grandparent visit
- ____ visit with out-of-town family/friends
- ____ other (specify) _____

How did you hear about the Museum?

- ____ website (specify) _____
- ____ friend
- ____ relative
- ____ notice from school
- ____ newspaper
- ____ other (specify) _____

How many people visited with you today?

- ____ Infants
- ____ Toddlers
- ____ Preschoolers
- ____ School-age children
- ____ Adults

Please let us know about the quality of your Museum visit by indicating your level of agreement/disagreement with the following statements. Mark an 'x' or '√' in the box that best describes your response.

	Strongly Agree	Somewhat Agree	Agree	Somewhat Disagree	Strongly Disagree
The Museum staff is professional, well informed, and pleasant.	5	4	3	2	1
The Museum is clean and the exhibits are in good condition.	5	4	3	2	1
Admission is reasonable for a family activity.	5	4	3	2	1
The exhibits are engaging.	5	4	3	2	1
The Museum visit met my expectations.	5	4	3	2	1

Please respond to these statements by thinking of the children you brought to the museum today. Mark an 'x' or '√' in the box that best describes your response.

	Strongly Agree	Somewhat Agree	Agree	Somewhat Disagree	Strongly Disagree
The exhibits sparked their curiosity	5	4	3	2	1
The exhibits made sense to them.	5	4	3	2	1
The staff responded to them.	5	4	3	2	1
It was easy to talk about the exhibits with my children.	5	4	3	2	1
They want to come back to the Museum.	5	4	3	2	1

What else do you want us to know? Please feel free to use the back or another piece of paper.

Are you currently a Lutz Children's Museum member? yes no

____ Please contact me by:

____ email: _____ ____ US Postal Service: Name _____

____ phone (and best time to call): _____ Address _____

City, State Zip: _____

Thank you for your help. Sincerely, Robert Eckert, Director, Lutz Children's Museum